



ACCESSABILITY STATEMENT

Introduction

The park is situated on an elevated position 6 miles north of Keswick on the northeast shore of Bassenthwaite Lake at the foot of Skiddaw Mountain. The directions to the park are signposted on A591 (to Scarness) from Keswick and Carlisle. We have 16 holiday lodges available for hire with either: - one-bedroom sleeps two persons, two bedrooms which sleeps 4 persons or three bedrooms which sleeps six persons. Please remember that babies and infants and classed as part of the party. All lodges except for Hardknott are pet friendly and some have hot tubs. You can check your lodge on our website www.blll.co.uk and look for your lodge name to confirm if it has a hot tub.

ALL ACCOMODATIONS ARE NON-SMOKING

We also have the Dower House and Croft please see the specific information under its own heading.

The park retains the David Bellamy Gold Award for conservation.

The drive is of tarmac construction leading to granite chippings.

We always endeavour to provide you with a high standard of service.

PRE-ARRIVAL

Please send your check-in information prior to arrival.

For any assistance you may require prior to arrival please contact us 01768776641.

Should you require a special delivery of any medical equipment or doctor/hospital information please contact the office and we will be happy to assist you.

Online shopping deliveries may be made through your chosen Supermarket but please make sure you are here for delivery.

We would advise that you have a car to experience the best of your holiday.

Penrith railway Station is 20 miles away: Buses are from Keswick 6 miles away.

You can catch a bus from the crossroads approximately 1 mile from the park, buses are every two hours. Check the bus routes as some are on the opposite side of the lake.

LODGES

All lodges have adjacent parking for one vehicle. We have over-spill areas for extra vehicles.

All entrance doors are 3' wide and interior doors 2'6".

There are steps up to each lodge. Please check the website to see how many are specific to your lodge. Once inside the lodge all is level along with the decking.

Please check the individual lodge for their layout regarding shower/bathroom and the composition of the bedrooms.

Hot tub use is 7am-10pm ONLY please don't invite guests who are not staying in your lodge.

Outdoor patio furniture and gas BBQ.

All our pillows and duvets are hypo allergenic.

All lodges and Dower and Croft are non-smoking.

Dogs must be kept on a lead whilst in the park grounds and poop MUST be scooped.

Emergency procedures are in all our properties. Please check escape routes.

DOWER HOUSE

The main entrance to the house is sandstone flagged with a very small step.

Hallway and kitchen are sandstone flagged (kitchen has a step down)

Lounge, dining room and games room are oak flooring.

All bedrooms are upstairs four double rooms and one twin and are carpeted.

Please read the website regarding en-suite showers and bathroom.

Two hot tubs

Pets are allowed in the downstairs only please don't allow them upstairs.

Outdoor patio furniture and gas BBQ.

THE CROFT

The main entrance to The Croft lounge/kitchen/dining area and hallway are slate floors.

There is one en-suite double bedroom off the lounge area.

Three steps up to two bedrooms one twin and one double and family bathroom.

All bedrooms are carpeted.

Hot tub

Pets are welcome.

Outdoor patio furniture and gas BBQ.

BOATING AND SAILING

The park does not hire boating, sailing, paddleboards, or fishing equipment, but you are more than welcome to bring your own..... please NO craft with motors.

If you are open water swimming, please ensure you have your floating aid with you.

Please register your craft in the office BEFORE using the lake.

Lifebuoy are available next to jetty, children's play area fencing and below Broadness lodge.

Lake use 1st March – 15th November

ARRIVAL & CAR PARKING

Car parking for check-in is in front of the reception building and is granite chippings.

Check-in time 3pm-4pm if you are arriving after hours, please contact reception to arrange key collection.

CHILDRENS PLAY AREA

Small children's play area with frame and climbing wall.

For the use of children under 12 and accompanied by an adult.

The area is fenced and gated for safety.

Play bark is the flooring.

LAUNDRETTE

Has washer and dryer: Iron and ironing board.
You will need to bring your washing tablets and conditioner.

RECEPTION

Our reception is at the lower level of the park.

Reception is open daily 8am-6pm Monday & Friday
Tuesday Wednesday Thursday and Saturday 9am-2pm
Sunday 9am-11am only.

The main entrance to our reception building is ramped and flagged with double entrance door and flat threshold. All doors are 3' wide.

There are also two emergency exits double doors off private office and rear door via housekeeping. Emergency exits have signage and emergency lighting.

Flooring in reception is slate.

Reception is to the left of the door with seating area and DVD lending library.

Numerous leaflets and walks are available in the office.

There are unisex toilet facilities available one is available for those who require mobility assistance.

This is a non-slip rubber floor.

Wash basins have lever type taps.

**DE-FIB is located on the left-hand side of reception building. What3words
///november.broached.deeper**